

HIGHLAND CITY PRESSURIZED IRRIGATION

Highland City will be installing a water meter to your pressurized irrigation line within the coming few weeks. It has been identified that your connection is in the backyard. The city has contracted with J&C Testing to install the water meter in the same location of the existing utility box which will be replaced with a new slightly larger Highland City box. All the contractor's personnel will wear clothing that clearly identifies them.

Gates and fences need to be unlocked so that the contractor can access the city connection at the rear of your property. Before proceeding to your backyard, the contractor will first knock on your door. If someone does not answer the contractor will proceed to the city connection. Please keep pets and animals away from the contractor.

WHAT TO EXPECT

- Working hours will be from 8 a.m. to dark.
- J&C Testing crews could spend a day installing a meter at your property.
- The city valve and the meter will be in the new locked box that will replace the existing utility box.
- At the time of installation, the property owner may elect to have an automatic drain installed at no cost. The homeowner will be responsible thereafter for all maintenance.
- With this notification, the homeowner has been provided a flag which can be placed near the existing box to indicate to the contractor that an automatic drain is requested. The flag has a QR code and website address where more information can be obtained about drains.
- Most homes can expect some impact to their landscaping near the existing system connection location during the process. Weather permitting, the contractor will perform restoration work at the time of installation or possibly later in the spring when sod is available. If extensive landscaping is needed, the contractor will coordinate with the resident to restore landscaping as close as possible to pre-install conditions.
- Due to winter conditions, sod and plants are not anticipated to be replaced from November 1st to May 1st. Crews will return in the spring of 2024 to replace sod and plants if necessary.
- The property owners new shut off point will be the ball valve located in a separate round or rectangular box.

Closed Position (with handle perpendicular to supply line).



HOW TO PREPARE

- Remove any personal items left inside the utility boxes like hoses or watering heads.
- Remove any landscaping or objects covering or blocking the utility box.

WINTERIZING SPRINKLER SYSTEM

- The City will leave the homeowners new ball valve in the off position while keeping the City's valve in the on position. This will ensure that homeowners do not receive water in the spring until they are ready.
- Once the City PI System has been turned on in the spring, the homeowner may then turn their ball valve on and make sure that there are no leaks within the newly installed piping.
- See project website for additional information regarding winter PI meter installations.

WHAT IF MY SYSTEM STARTS LEAKING THIS SPRING

Please note that the system will not begin to be pressurized until April 1st. After April 1st, if you notice any leakage occurring directly in the area of the new PI meter installation, please call J&C Testing at the number provided below.

CONTACT US

For concerns about leaks, landscaping, or installation, call J&C Testing at 801-294-5290 For all other concerns and more information about the meter project, visit <http://highlandpimeters.com> or email pimeters@highlandcity.org or call (385) 455-3728

FREQUENTLY ASKED QUESTIONS

Q: Is there a warranty period for the landscaping work?

A: After the landscape is repaired in Spring 2024, there will be a sixty day warranty period from the date of installation during which time the homeowner can contact the contractor who will perform landscaping repairs that resulted from the installation work. All costs of repairs thereafter will be the homeowner's responsibility.

Q: Who maintains the pressurized irrigation meter?

A: The city owns and will maintain the pressurized irrigation meter.

Q: Who owns the Shut off/Ball Valve and its connections?

A: The property owner owns and is responsible for the shut off valve and all connections outside of the city's water meter box.

Q: Is having a PI water meter installed at my property optional?

A: No. The city is required by state law to install a PI water meter on every city connection.

Q: Will the city charge me for the meter installation?

A: No, neither the city nor its contractor will solicit any funds from the residents for this work. The city is using capital funds and matching grants to fund this project.

Q: Will my drinking water service be interrupted during the installation?

A: No.

Q: Will my landscaping installation area be restored?

A: Any shrubbery or landscaping obstructing access to the city's meter box will be permanently removed.

Q: Who will be doing the work in the utility box?

A: The city has contracted with J&C Testing to do the work.

Q: What will happen to my sprinkler system equipment in the box?

A: Because of its size, the meter will replace all other non-city owned equipment in the box. Any resident's valves, filters, or fittings that were in the service box prior to installation will be relocated. At the city's discretion it may elect to leave the existing box as is, which will become the responsibility and property of the homeowner. The contractor will then install a separate box for the city's pressurized meter.

Q: When will I see meter charges on my utility bill?

A: Metered rates will be charged after all connections in the city are metered and a final rate structure is adopted by City Council. You will be able to review your usage and expected fees based on current usage before the new fee structure goes into effect. The existing flat rate structure will continue until the city is entirely metered.

Q: Will my pressurized irrigation bill go up once metered rates are charged?

A: That will ultimately depend on your water use and the new rate structure. As of right now, the city has not set a new meter rate. The expectation is that if you are using a conservative amount of pressurized irrigation water for your property, your bill could remain similar to what it is now. It is anticipated that the rate structure will consider the size of your property and how much water is needed to irrigate. More information regarding rates will be established and communicated as the meter installation project progresses.

Q: How can I learn more about this project?

A: Visit www.highlandpimeters.com To learn more about the citywide meter installation project, email Plmeters@highlandcity.org or call (385) 455-3728

