

2022 Highland City Resident Survey

Surveys are due March 31, 2022. Please only submit one per adult. If you don't have an opinion or are unsure about any question, please skip it. There is space at the end of the survey to provide feedback regarding any City topic.

1. What is your street address?

This information WILL NOT be used to track your responses. It is used to ensure responses are limited to Highland residents.

2. Please rate the following City services.

Mark one oval per row.

| | Poor | Fair | Good | Excellent |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
| Arts Council | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Building, Field, or Pavilion Rental | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Building Permitting | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Business Licensing | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Cemetery Arrangements | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Hall Hours | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Library | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Code Enforcement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Communication with Residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| EMS/Paramedic Services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Garbage/Recycling | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Highland Fling | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Natural Vegetation Open Space Maintenance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Police Traffic Enforcement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Quality of Parks | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Quality of Trails | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Road Maintenance/Quality | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Snow Removal | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Utility Billing | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

3. Please rate the following personnel groups on their overall job performance. Mark one oval per row.

| | Poor | Fair | Good | Excellent |
|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Elected Officials | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| General City Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Public Works Field Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

4. What are the TOP 3 priorities should Highland City focus on during the next two years?

Select up to three.

- ☐ Addressing Issues with Open Space
- ☐ Bringing Additional Internet Options to Highland
- ☐ Creating Recreation Programs
- ☐ Developing New Parks and Trails
- ☐ Economic Development
- ☐ Improving and Repairing Roads
- ☐ Improving Existing Parks and Trails
- ☐ Improving Public Safety
- ☐ Increased Communication and Transparency
- ☐ Increased Communication on City Finances
- ☐ Staff Recruitment and Retention
- ☐ Water Conservation
- ☐ Zoning Changes to Allow Senior Communities
- ☐ Zoning Changes to Allow Smaller Lots, Apartments, Condominiums, Townhomes, etc.
- ☐ Other: _____

5. What type of recreation field would you prefer to see more of in Highland parks? Mark one oval.

- ☐ Baseball/Softball Fields
- ☐ Grass fields for soccer, lacrosse, football, etc.

6. What playground element/ type would you most like to see in new playgrounds? Mark one oval.

- ☐ All Abilities Features
- ☐ Climbing Structures
- ☐ Ninja Fitness Challenge Course
- ☐ Slide Towers
- ☐ Spinning Structures
- ☐ Swings
- ☐ Other: _____

7. Would you support the City in partnering with a private athletic organization to pay for the construction of sports fields knowing that there will be some limitations on public usage?

Mark one oval.

Definitely Not ☐ ☐ ☐ ☐ Definitely

8. Would you support the City in using City funds to begin recreation programs such as soccer, baseball, basketball, etc.? Mark one oval.

Definitely Not ☐ ☐ ☐ ☐ Definitely

9. Would you support the City pursuing a fiber internet project knowing the project will require a financial commitment from the City that may not be offset by revenue received from the project?

Mark one oval.

Definitely Not ☐ ☐ ☐ ☐ Definitely

Survey continues on opposite side

10. How satisfied are you with your current home internet options? *Mark one oval.*

Very Dissatisfied ☐ ☐ ☐ ☐ Very Satisfied

11. Would you support the City raising property taxes for the following categories? *Mark one oval per row.*

| | Definitely Not | Probably Not | Probably | Definitely |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| Construction and operation of a recreation/fitness center | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Keeping up with inflation in operations and personnel costs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| New trail construction and ongoing maintenance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Raise wages for police officers and fire fighters to help with recruitment and retention | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Re-landscaping of natural vegetated Open Space areas and trail corridors | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

12. Would you support the City raising the Public Safety Fee in order to raise wages for police officers and fire fighters to help with recruitment and retention? *Mark one oval.*

Definitely Not ☐ ☐ ☐ ☐ Definitely

13. Open Space subdivisions in Highland have smaller lots in exchange for public parks, open space, and trails in their subdivision. The residents of these subdivisions pay \$20 per month (Open Space Fee) to fund approximately two-thirds the cost of the maintenance of these areas. General City funds pay the remaining one-third of the cost. Would you support the City removing or lessening the Open Space Fee and replacing the revenue with one of the following options? *Mark one oval per row.*

| | Definitely Not | Probably Not | Probably | Definitely |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Property Tax Increase | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Wide Parks Fee | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

14. Which of the following after-school programs would someone in your family be interested in? *Mark any that apply.*

- | | |
|--|--|
| <input type="checkbox"/> ACT Test Prep | <input type="checkbox"/> Kid's Creative Writing |
| <input type="checkbox"/> Arts and Crafts | <input type="checkbox"/> Geography Kids (learn about different cultures) |
| <input type="checkbox"/> Homework Help | <input type="checkbox"/> Lego Club |
| <input type="checkbox"/> Kid's Book Club | <input type="checkbox"/> Science Explorations |
| <input type="checkbox"/> Kid's Coding | <input type="checkbox"/> Weekly D&D Club (teens) |
| <input type="checkbox"/> Kid's Crochet or Knitting | <input type="checkbox"/> Other: _____ |

15. If the Library was able to get a grant to expand services without additional cost to taxpayers, which service would you most be interested in? *Mark one oval.*

- ☐ 3-D printer
☐ Audio-visual editing workstation
☐ Electronic equipment check-out (cameras, photo scanner, photo printer, microphones, go-pro, etc.)
☐ Large format printer for making signs or posters
☐ Music composition workstation
☐ Premium board game check-out
☐ Recreational equipment check-out
☐ Other _____

16. What is your gender? *Mark one oval.*

☐ Female ☐ Male

17. What area of Highland do you live in? *Mark one oval.*

- ☐ North of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
☐ North of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
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18. Do you live in an Open Space subdivision and pay a \$20 monthly Open Space Fee on your utility bill? *Mark one oval.* ☐ Yes ☐ No

19. Do you have any children living at home under the age of 19? *Mark one oval.* ☐ Yes ☐ No

20. If there is any topic regarding Highland City that you would like to comment on, please do so here. If you do not have enough space, please attach additional paper.
