

# 2021 Highland City Resident Survey

Surveys are due March 31, 2021. Please only submit one per adult. If you don't have an opinion or are unsure about any question, please skip it. There is space at the end of the survey to provide feedback regarding any City topic.

## 1. What is your street address?

This information WILL NOT be used to track your responses. It is used to ensure responses are limited to Highland residents.

---

## 2. What would you say is the quality of life in Highland City? Mark one oval.

Poor ☐ ☐ ☐ ☐ Excellent

## 3. Please rate the following City services.

Mark one oval per row.

	Poor	Fair	Good	Excellent
Building, Field, or Pavilion Rental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building Permitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Licensing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cemetery Arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Development/Engineering Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EMS/Paramedic Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage/Recycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Arts Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Fling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other City Events & Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Natural Vegetation Open Space Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Crime Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Records Request Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance/Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 4. Please rate the following City personnel groups on their professionalism. Mark one oval per row.

	Poor	Fair	Good	Excellent
Elected Officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 5. How likely would you be to support the City raising property taxes for the following categories? Mark one oval per row.

	Very Unlikely	Unlikely	Likely	Very Likely
Construction and Operation of Recreation/Fitness Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Construction of Mountain Ridge Park, Completion of Beacon Hills Park, and Ongoing Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Operations & Equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New Trail Construction and Ongoing Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Re-landscaping of Natural Vegetated Open Space Areas and Trail Corridors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 6. How likely would you be to support the City creating a Recreation, Arts, and Parks (RAP) tax? RAP taxes are 0.01% sales tax (one cent for every \$10 spent) whose funds would be dedicated to park and trail construction and maintenance. To enact the tax, it must be approved by voters in an election. Mark one oval.

Very Unlikely ☐ ☐ ☐ ☐ Very Likely

## 7. Open Space subdivisions in Highland have smaller lots in exchange for public parks, open space, and trails in their subdivision. The residents of these subdivisions pay \$20 per month (Open Space Fee) to fund approximately two-thirds the cost of the maintenance of these areas. General City funds pay the remaining one-third of the cost. How likely would you be to support the City removing or lessening the Open Space Fee and replacing the revenue with a city-wide property tax increase? Mark one oval.

Very Unlikely ☐ ☐ ☐ ☐ Very Likely

*Survey continues on opposite side*

**8. On December 3, 2019, the Highland City Council approved the removal and sale of 5.77 acres of public open space property and 5,592 lineal feet of paved public trails located in and around the Wimbledon Subdivision (10030 North to 10250 N and 6690 West to 6580 West) to the neighboring residents. A group of residents referred the Council decision which means the sale will take place only if it is approved by the voters in the upcoming election. What would be your preferred outcome of this situation?** Mark one oval.

- ☐ Allow the item to be voted on in the November election.
- ☐ Have the current Council rescind the previous Council's decision to sell the land, thereby eliminating the need for a vote.
- ☐ Unsure/ need more information

**9. What, if any, services that the Library could provide for adults are of the most interest to you?**

Choose up to 3.

- ☐ Classes about using apps/technology
- ☐ Classes on gardening
- ☐ Classes on mental or physical health issues
- ☐ Designated time for seniors to get help with technology
- ☐ Free checkout of book club sets
- ☐ Monthly book club
- ☐ Monthly senior afternoon game /social program (post COVID)
- ☐ Other \_\_\_\_\_

**10. For those with children between the ages of 8-17, what, if any, services would you like to see at the Library for your children?** Choose up to 3.

- ☐ Afterschool study help
- ☐ Annual teen and children's writing competition
- ☐ Children's computer programming classes
- ☐ Children's writing group
- ☐ Monthly activity for homeschool families
- ☐ Monthly teen book club
- ☐ Teen volunteer group
- ☐ Teen writing group
- ☐ Other \_\_\_\_\_

**11. How many years have you lived in Highland?** Mark one oval. ☐ 0-5 ☐ 6-10 ☐ 11-20 ☐ 21+

**12. How many years do you anticipate continuing to live in Highland?** Mark one oval.

- ☐ 0-5 ☐ 6-10 ☐ 11-20 ☐ 21+/ Remainder of my life

**13. What is your gender?** Mark one oval. ☐ Female ☐ Male

**14. What area of Highland do you live in?** Mark one oval.

- ☐ North of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- ☐ North of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ South of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ South of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)

**15. Do you live in an Open Space subdivision and pay a \$20 monthly Open Space Fee on your utility bill?**

Mark one oval. ☐ Yes ☐ No

**16. Do you have any children living at home under the age of 19?** Mark one oval. ☐ Yes ☐ No

**17. What is your age?** Mark one oval. ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65 +

**18. If there is any topic regarding Highland City that you would like to comment on, please do so here. If you do not have enough space, please attach additional paper.**

---

---

---