

2020 Highland City Resident Survey

Surveys are due March 31, 2020. Please only submit one per household. If you don't have an opinion on any question, please skip it. There is space at the end of the survey to provide any feedback regarding this survey or another topic.

1. What is your street address?

This information WILL NOT be used to track your responses. It is used to ensure responses are limited to one per Highland home.

2. What would you say is the quality of life in Highland City? Mark one oval.

Poor Excellent

3. Please rate the following City services.

Mark one oval per row.

	Poor	Fair	Good	Excellent
Building, Field, or Pavilion Rental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building Permitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Licensing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cemetery Arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Development/Engineering Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EMS/Paramedic Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage/Recycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Arts Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Fling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other Events & Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Natural Vegetation Open Space Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Crime Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Records Request Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance/Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Please rate the following City personnel groups on their professionalism. Mark one oval per row.

	Poor	Fair	Good	Excellent
Elected Officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What types of recreation elements would you like to see added in Highland parks?

Check up to three boxes.

- All Abilities Playground
- Baseball/Softball Fields
- Basketball Courts
- Boccee Ball Court
- Dog Park
- Equestrian Facilities
- General Playground Equipment
- Grass Fields
- Pickleball Courts
- Sand Volleyball Courts
- Skatepark
- Swings
- Tennis Courts
- Walking Paths
- Other: _____

6. What kind of items would you like to see more of at the Library? Check up to three boxes.

- Adult Fiction
- Adult Nonfiction
- Books on CD
- Children's Fiction
- Children's Nonfiction
- DVD's
- E-audiobooks
- E-books
- Picture Books
- Teen Fiction
- Teen Nonfiction
- Other: _____

7. How likely would you be to support the City raising additional funds through fees or taxes for the following categories?

Mark one oval per row.

	Very Unlikely	Unlikely	Likely	Very Likely
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Operations & Equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Natural Vegetation Open Space Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park Construction & Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trail Construction & Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. How important is it for you to receive communication from the City on the following topics?

Mark one oval per row.

	Not at All Important	Slightly Important	Fairly Important	Very Important
Arts Council Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Candidate & Election Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Council Decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Events & Youth Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Projects: Road Maintenance, Park Construction, Waterline work, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Programs & Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New Development Projects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional/ National Information: 1-15, Utah Lake, Census, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seasonal Items: Snowplowing, Splash Pad, Christmas tree drop-off, Office Closures and Garbage Pickup Delays, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upcoming Council & Board/ Committee Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Outside of winter/ bad weather, on average, how often does someone from your household use the parks in Highland and for what purpose? Mark one oval per row.

	Never	Less than 1 time per month	1-3 times per month	1 time per week	Multiple times per week
Organized play: Playing/ practicing a sport with an organized team / for competition / league play	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passive play: playground, having a picnic with family, playing a sport for enjoyment/ exercise, enjoying nature, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Outside of winter/ bad weather, on average, how often does someone from your household use the trails in Highland and for what purpose? Mark one oval per row.

	Never	Less than 1 time per month	1-3 times per month	1 time per week	Multiple times per week
Exercise or enjoyment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traveling to/ from school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traveling to/ from a park in order to play at the park/ playground	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traveling to/ from another destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other: _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. How many years have you lived in Highland? Mark one oval. 0-5 5-10 10-20 20+**12. How many years do you anticipate continuing to live in Highland? Mark one oval.** 0-5 years 5-10 years 10-20 years 20+ years**13. What area of Highland do you live in? Mark one oval.**

- North of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- North of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
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14. Do you live in an Open Space subdivision and pay a \$20 monthly Open Space Fee on your utility bill?Mark one oval. Yes No**15. Do you have any children living at home under the age of 19? Mark one oval.** Yes No**16. What is your age? Mark one oval.** Under 18 18-24 25-34 35-44 45-54 55-64 65 +**17. If there is any topic regarding Highland City that you would like to comment on, please do so here. If you do not have enough space, please attach additional paper.**