

Highland City Citizen Survey

1. What are the TOP 3 reasons you live in Highland? Mark up to three.

- ☐ Community Affluence
- ☐ Family Focused City
- ☐ High Quality Schools
- ☐ Large Lot Size
- ☐ Limited Number of Businesses
- ☐ Location
- ☐ Low Congestion
- ☐ Outdoor Recreation Opportunities
- ☐ Other: _____

2. What are the TOP 3 priorities Highland City should focus on during the next five years? Mark up to three.

- ☐ City Library
- ☐ Creating a Civic Arts Center
- ☐ Communicating with Residents
- ☐ Creating a Recreation Center
- ☐ Creating Recreation Programs
- ☐ Debt Reduction
- ☐ Developing New Parks and Trails
- ☐ Economic Development
- ☐ Improving and Repairing Roads
- ☐ Increasing City Events & Programs
- ☐ Preserving Large Lot Zoning
- ☐ Public Safety
- ☐ Zoning Changes to allow smaller lots, apartments, senior communities, condominiums/town homes, etc.
- ☐ Other: _____

3. Please rate the following city staff groups on their professionalism. Mark only one oval per row. If you haven't interacted with any of the groups or don't have an opinion, please skip.

| | Poor | Fair | Good | Excellent |
|--------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| General City Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Library Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Public Works Field Staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

4. Describe your general experience with staff.

5. What would you say is the quality of life in Highland City? Mark only one oval.

Poor ☐ ☐ ☐ ☐ Excellent

6. Please rate the following City services. Mark only one oval per row. If you haven't had experience with any of these services, don't have an opinion, please skip.

| | Poor | Fair | Good | Excellent |
|------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| City Cemetery | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Hall Hours | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Library | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Code Enforcement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Communication with Residents | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Emergency Medical Services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Fire Services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Garbage/Recycling | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Highland Arts Council | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Highland Fling | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Other City Events & Programs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Number of Parks | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Number of Trails | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Police Crime Prevention | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Police Traffic Enforcement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Quality of Parks | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Quality of Trails | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Road Maintenance | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Snow Removal | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Utility Billing | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

7. How would you prefer to get information from Highland City?

Mark all that apply.

- ☐ City Council Meetings
- ☐ City Newsletter
- ☐ Email
- ☐ Signs around town
- ☐ Social Media
- ☐ Text
- ☐ Website
- ☐ Other: _____

8. Which, if any, of the following do you think the City should allocate more funding for? Mark all that apply.

- ☐ City Events and Programs
- ☐ City Library
- ☐ Parks and Trails
- ☐ Public Safety
- ☐ Road Maintenance and Repair
- ☐ Other: _____

9. How likely would you be to support the City raising property taxes or creating a City-wide fee to increase funding for the following services?

Mark only one oval per row.

| | Very Unlikely | Unlikely | Likely | Very Likely |
|-----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| City Events & Programs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| City Library | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Parks and Trails | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Public Safety | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Road Maintenance and Repair | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

10. What do you consider to be a large lot?

Mark only one oval.

- ☐ 40,000 square feet (0.92 acres)
- ☐ 30,000 square feet (0.69 acres)
- ☐ 25,000 square feet (0.57 acres)
- ☐ 20,000 square feet (0.50 acres)

11. What density do you think is appropriate for future residential development in Highland, excluding City Center?

Mark only one oval.

- ☐ 1.1 homes per acre
- ☐ 1.5 homes per acre
- ☐ 2.2 homes per acre

12. Are you supportive of a Murdock Connector road being constructed? This road would run from Canal Boulevard to somewhere south of Lone Peak High School and connect Alpine Highway (SR 74) to North County Boulevard (SR 129).

Mark only one oval.

- ☐ Yes
- ☐ No

13. How long have you lived in Highland?

Mark only one oval.

- ☐ 0-5 years
- ☐ 5-10 years
- ☐ 10-20 years
- ☐ 20+ years

14. How long do you anticipate that you will continue to live in Highland?

Mark only one oval.

- ☐ 0-5 years
- ☐ 5-10 years
- ☐ 10-20 years
- ☐ 20+ years

15. What is your gender? Mark only one oval.

- ☐ Female
- ☐ Male

16. What area of Highland do you live in?

Mark only one oval.

- ☐ north of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- ☐ north of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ south of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ south of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)

17. Do you have any children living at home under the age of 18? Mark only one oval.

- ☐ Yes
- ☐ No

18. What is your age? Mark only one oval.

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 or Older

19. If there is any topic regarding Highland City that you would like to comment on, please do so here.
