



# HIGHLAND INSIDER

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## MAYOR'S CORNER

As I conclude my mayor's service on January 6<sup>th</sup>, I want to thank the residents of Highland for allowing me to serve. It has been a rewarding experience for me personally, and I have been happy to serve.

We started the new Urban Deer Program this year. The Department of Wildlife Resources recognized Highland City for starting the first Archery Urban Deer Control Program, and doing it successfully. Several people have asked me about the success of the program. The program has been a resounding success (not just political talk). Most residents did not even know the program was started. That was part of the success of the plan. The goal was not intended to be a public big splash news story, but, rather to quietly manage and control the Urban Deer in an effective way. We originally planned to remove approximately 50 animals this first year. We exceeded 60 animals and in doing so removed the automobile hazards, landscaping destruction, and are on track to manage the deer population in a responsible and effective manner. We literally received no complaints about the program, only those who were, and are philosophically opposed to the concept from the beginning. We believe the program is an effective, efficient way to control the animals in the most humane way. Removing a deer with archery is much more humane than with an automobile.

Many residents have praised the program, especially those who were suffering severe damage to property. They have expressed appreciation for the City acting on a problem with a solution. The solution has been cost effective, run by expert volunteers with minimal cost to the City by paying for processing the meat that is donated to the food bank. Some of the meat was retained by the

hunter or donated to needy families. Next year we believe we can expand the donation program since there were numerous requests that we did not anticipate. Through word-of-mouth and advertisement we believe we can increase donations. This will reduce costs to the City even more. We anticipate that other cities will implement the program. At least 6 cities have requested information from Highland City about the program. I want to thank those who have been a part of this very successful program in the City. Our coordinator, Brian Cook has been outstanding in making sure the program was a success in accomplishing the goals in a respectful, thoughtful, and professional manner. Also, Jody Bates, our Recorder, has kept the records, reports, and coupon distribution in an accurate and efficient manner. Thanks to both of you and we look forward to working together on the program in the future.

On a final note, I want to welcome Meier's Meats and Fine Foods to Highland City located just west of Wendy's. I was privileged to participate in their ribbon-cutting on December 12, 2013. They are a wonderful addition to Highland bringing first-class delicious meats and fine foods not found in other stores. They also bring exceptional service from a family owned and operated business. They do catering as well as selling their products in their store. Their marinated tri-tip beef roast melts in your mouth. They chose to come to Highland and we welcome them. Please give them your support with your business by purchasing local these excellent products from this great family business.

Again, thanks for all you do as residents to support and make Highland a great city.

- Lynn Ritchie

### CITY CALENDAR

Jan 1: Winter street parking regulations into effect December 1 - March 31st (no parking between 12:00 a.m. - 8:00 a.m. and anytime snow is present)

Jan 4: Garbage & Recycle service is delayed due to the New Years holiday

Jan 6: Swearing in for Mayor Mark S. Thompson, Councilman Dennis LeBaron, and Councilman Rod Mann, 12:00 p.m., City Council Chambers

Jan 6-14: Christmas Tree Pick-Up

Jan 7: City Council, 7:00 p.m.

Jan 21: City Council, 7:00 p.m.

Jan 28: Planning Commission, 7:00 p.m.

### PHONE NUMBERS

City Offices (801) 756-5751

Library (801) 772-4528

Justice Court (801) 772-4525

Police Department/Animal Control (801) 756-9800

Fire Department (801) 763-5365

After-Hours Public Works Emergencies (water, sewer, streets) (801) 420-2553

Republic Services (garbage and recycle pick-up, can repairs) (801) 785-5935

Report a concern, pay your bill, etc. on-line at: [www.highlandcity.org](http://www.highlandcity.org)

## Winter Snow Removal & Plowing

During winter months it is important for Highland residents and the City to work together during snow removal weather. Highland City tries to provide expeditious and efficient snow removal during winter snowstorms. City road crews work hard towards a high level of service for its residents during these road conditions. During heavy snow storms it can take as much as 48 hours to clear all priority routes and through streets once the storm has subsided. Parking on the streets makes it difficult for plows to clear the streets. Vehicles may not park on the City streets between 12:00 a.m. - 8:00 a.m., December 1 through March 31, and anytime snow is present. The Police Department may issue a parking citation. Please take into consideration that the Utah Department of Transportation (UDOT) plows SR-92, SR-74, and North Utah County Boulevard (4800 West), and like the City, we will all work as efficiently as allowed during winter snow storms.

### Frequently Asked Questions

**When does my cul-de-sac get plowed?** Cul-de-sacs are not plowed or salted until every thru-road has been cleared. This can take anywhere from 3-5 days after a storm has passed.

**When do I have to clear the sidewalk of the snow?** It is recommended that Highland City property owners clear adjacent sidewalks of snow within 24 hours after the end of the storm.

**Where can I put the snow shoveled from my sidewalk and driveway?** Residents should push or throw snow onto their own property. It is illegal to throw or push any snow into the street. Putting snow into the streets can make the road more dangerous for automobiles and snowplows.

**Can I park my vehicle on the street during the winter season?** Vehicles may not park on City Streets between midnight and 8:00 a.m., December 1 through March 31, and anytime snow is present. The Police Department may issue a parking citation, and/may have the vehicles that are parking on the street towed, especially during or shortly after a snow storm. Parking on the street after a snow storm makes it difficult for plows to clear the streets.

**When will the City remove snow from the walking trails?** After the snow has been removed from the streets, we will work to remove any snow from the walking trails and school sidewalk routes.

**The snowplows push snow into my freshly cleared driveway. Isn't there a better way to clear the streets to show some consideration to the City residents?** Unfortunately, there isn't a better way to clear streets. The snow has to go somewhere, and to make our roads safe, that somewhere is the side of the road. Snowplow blades are designed to push snow to the side of the road. The plow driver has no other option as to where the snow goes. We recommend that you push the snow to the right of your driveway as you face the street, it will keep the snow from being pushed back in front of your driveway.

**How can you help?** To help expedite clearing roadways from snow and icy conditions, Highland City asks for your help. You can assist our snow removal operators in several ways

1. Always park your vehicle off the street. Vehicles left in the roadway create unnecessary obstacles for snow removal operators to work around, can slow the process of properly clearing the road and is against Highland City ordinances.
2. Keep obstructions such as portable basketball hoops, trash cans, and toys off the street and sidewalks during snow removal.
3. Exercise extreme care and caution when driving in adverse and inclement weather. Your safety and the safety of other motorists and pedestrians is the highest priority.
4. Travel at a safe distance from snow plows at all times to avoid damage to your car. Do not try to pass these vehicles and please be patient.
5. Limit and restrict travel unless absolutely necessary during severe weather.

Many people use 4 wheelers to plow their driveways and sidewalks; the Police Department reminds you that 4 wheelers are not allowed on the street unless they are street legal.

If you would like to report any dangerous conditions please call Highland City Public Works at (801) 772-4523 during regular office hours (Monday - Thursday, 7:30 a.m. - 6:00 p.m.) or call (801) 420-2553 after-hours. To report parking/traffic violations in your neighborhood, please contact the Lone Peak Police Department at (801) 756-9800. To contact the UDOT Region 3 offices, please call (801) 227-8000.

**\*Please remember to clean off your portion of the sidewalk from snow or ice. This will make for a safer and more walkable City.\***

## Fence Permits Required

Did you know that all fences, screen walls, theme walls, and hedges require a fence permit? For more information, please contact the Community Development Department at (801) 772-4515.

## Christmas Tree Pick-Up

Allied Waste will provide curbside Christmas Tree pick-up January 6-14. Please have all trees at the curb by 7:00 a.m. on January 6th. If your tree was missed, please contact Allied Waste at (801) 785-5935.

## Park Pavilion Reservations

Park Pavilion Reservations can be made on-line starting 8:00 a.m. on January 2. You may view the reservation calendar and submit a reservation request on-line at [www.highlandcity.org](http://www.highlandcity.org). All reservations are made on-line but if you need assistance filling out the online registration form, please call (801) 772-4523.

## Highland Arts Council

**The Tempest by William Shakespeare:** Highland Arts Council is putting on a youth (ages 12-18) production of The Tempest. Auditions held Wednesday, January 8, 2014 at 4:00 p.m. at the Highland Community Center (5378 W. 10400 N.). Be prepared with a Shakespeare monologue. Rehearsals will be Wednesday 4-6:00 p.m. during January, February, and March. Final performances March 28-29. Tuition will be \$35 per month for three months or \$100 if paid in advance. Please contact Ellen Burns at [bddgeorge@hotmail.com](mailto:bddgeorge@hotmail.com)

## Tips to Save Money on Your Utility Bill

Did you know that your winter water usage affects your monthly sewer charges? Your yearly sewer charge is based on those winter water readings. On your monthly statement from Highland City, you can see your water readings. The usage is in 1,000 gallon increments. Winter water usage should be within a low range. The average usage per household can range from 6,000 to 10,000 gallons per month. If you see unexplained increased water usages please check your household appliances for leaks (i.e. toilets, hot water heaters, etc.) If you are unable to locate a leak you may call Public Works at (801) 772-4523 for assistance.

## Notify Me

You can sign up on-line at [www.highlandcity.org](http://www.highlandcity.org) to get special emails and text messages about things happening in Highland such as community events and public meetings. It's easy to sign up! Click on the Notify Me button on the home page and select specific categories to subscribe to.



## Dog Licenses Required

The Lone Peak Police Department would like to remind you that all dogs are required to have a **Dog License**. Please contact the LPPD at (801) 756-9800 or the North Utah Valley Animal Shelter at (801) 785-3442 for more information.

## City Hall Office Hours

For your convenience our City Hall office hours are extended from 7:30 a.m. to 6:00 p.m. Monday - Thursday to better meet your needs. You can contact us by phone at (801) 756-5751. For afterhours Public Works emergencies, please call (801) 420-2553.

## Storm Water Tip

It's time to think about environmentally friendly ways to control ice on driveways and sidewalks. Traction agents, such as sand, kitty litter, and ashes, help prevent slipping on ice, but don't melt it, and they can harm habitats. Cracked corn has been suggested as an alternative, because animals can eat it before it washes into the storm drain sewers in the spring.

De-icers lower the melting point of ice to aid in removing ice and snow from concrete. Sodium chloride (rock salt) is the most common product used, because it's effective and cheap. However, it is highly corrosive and ecologically damaging. Some de-icers are significant sources of phosphorous. Always apply de-icing products according to the manufacturer's instructions. The old-fashion approach of using a shovel means eliminating ice and snow without harmful chemicals that can wash into the storm drains.

## Falls Prevention Class

"Stepping On" is a seven week workshop that builds strength, balance and confidence in an effort to reduce the number of falls for a person 65 and older. Two workshop series coming up in January, in Provo (Rec Center, Jan 9, 10am to noon, held on Thursdays for six weeks) and one in American Fork (AF Hospital, Jan 7, 1 to 3pm, on Tuesdays). For details, see [www.UtahCountyHealth.org](http://www.UtahCountyHealth.org) or call (801) 851-7095.

## Slow Down in School Zones

The crossing guard lights are flashing and the sidewalks and crosswalks are filled with kids eager to attend school. The City asks for your help in keeping our children safe as they walk to and from school. We are having problems with drivers who are not slowing down and paying attention in the school zones. Please slow down; the posted speed limit in a school zone is 20 mph. Leave home early enough to avoid rushing through the school zones. Put your cell phone down and watch carefully for children and crossing guards. Let's make this another happy and safe year.

## Lone Peak Police Department - Happy New Year!

We would like to start off 2014 by telling you about your local police department. Lone Peak Police Department which services both Highland and Alpine has 20 full time officers. The Police Chief's name is Brian Gwilliam and he has been with the department for 19 years. Chief Gwilliam started out as a patrol officer with the formally known Alpine/Highland Police Department and has worked his way up to his current position as Chief of Police. The department also consists of a Lieutenant, 3 Sergeants, 2 detectives, 2 K-9 officers and 11 patrol officers. We also have two full time secretaries, one administrative and the other who works the front desk. Part time positions consist of a victim advocate, a bailiff who is also our evidence technician and an animal control officer. Did you know you can follow us on Facebook where we keep our citizens up to date with calls officers have responded on in the days prior to the update? We are also on Twitter @LonePeakPolice where we stay up to date with current activities occurring in our city.

In the upcoming months we hope to provide you in this newsletter with information you may find useful. We hope everyone had a safe and happy holidays.

## Lone Peak Fire Department - Put a Freeze on Winter Fires

**What about fireplaces?** We encourage people to have the proper screens in place and to have a professional check the fireplace to make sure the flue is clean. And don't burn wrapping paper, especially in zero-clearance fireplaces — they're not designed to handle that kind of rapid heat buildup, and it could cause a chimney fire that could spread into the house.

The rules that apply to fireplaces also apply to wood stoves.

Wood stoves produce a lot of smoke, and smoke causes soot and creosote to build up in the chimney. Anyone using a wood stove should have the flue checked every year.

**How about candles?** Candles start many fires in homes every year, particularly when they're left unattended or used close to combustibles, such as bedding and drapery. We recommend that you don't use candles at all because of their potential danger.

There are some great alternatives on the market that are difficult to tell from real candles.

If you do use candles, make sure they're on a solid foundation and are at least 3 feet (0.9 meters) from combustible materials. If you leave the room, extinguish the candle first. We also encourage adult supervision when candles are used by kids.

**What should people know about heating fires?** The 3-foot rule also applies to heaters. Typically, heating fires are the result of combustibles placed too close to the heater. Don't hang wet gloves or coats over heating vents, which can restrict the air flow. We've had reports of fires that started when gloves and such were laid over fireplace screens or on top of a furnace.

We recommend that people not use space heaters — they're dangerous. If you must use them, maintain the 3-foot distance from combustibles and turn them off when you leave the room. And before you bring one home, make sure it's UL-listed.

**What should we know about carbon monoxide hazards?** The first rule of heating devices, including water heaters, is to use them carefully. Make sure that your furnace is inspected every year by a professional and that the vents are in good condition and free of debris and snow or ice. Never use a charcoal burner or grill in the house. Charcoal emits a huge quantity of carbon monoxide that can easily permeate a house. Charcoal burners are designed strictly for outdoor use. Never warm your car up in the garage. Pull it out of the garage and close the garage door. Make sure it's locked so that children can't get in and accidentally put the vehicle in motion.

You should also have a carbon monoxide detector on every floor and change the batteries at least once a year. I suggest that people buy a detector that has a test button and is labeled by a recognized testing laboratory. And keep gas dryer vents clear of snow to prevent a carbon monoxide buildup in the house.

**What are the general symptoms of carbon monoxide poisoning?** The symptoms are flu-like: headache, fatigue, shortness of breath, nausea, dizziness, flushing of the face or head. Young children and the elderly are the first to show signs of co poisoning. If you suspect you're being poisoned by carbon monoxide, get outside immediately, dial 911, and get the proper officials there to determine if carbon monoxide is in fact the cause.

**What impact do winter snow and rain storms have on fire safety?** Snow, ice, wind, and rain may bring down wires, including electrical wires. Stay away from them and report them to the proper officials. Heating systems can be under extreme pressure during storms, so have them checked during the fall to make sure they're in working order.

Another thing to keep in mind is that help can be difficult to get during storms. Lone Peak Firefighters have the same challenges we all do during a storm in terms of transportation. You need to be self-reliant, ensuring that you have enough food, water, medications, and anything else you need well in advance of a storm so you don't have to go out.

You should also clear snow from around fire hydrants near your home.

**National Fire Protection Association Announces Free Mobile App that provides news and updates on fire safety issues:** The NFPA is pleased to announce the release of its new mobile application "NFPA News" for use with the iPhone, iPad, iPod touch and Android operating systems. The free app, now available for download on iTunes and Google Play, provides the latest happenings in the fire, electrical and life safety industry and allows users to access resources related to breaking news, code development updates, public safety information, social media updates, and multimedia in one easy-to-use package.