



HIGHLAND INSIDER

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FREQUENTLY ASKED QUESTIONS FOR WINTER WEATHER & SNOW REMOVAL



With winter just around the corner it is important for Highland residents to understand their roles during snow removal.

One of the goals of the City of Highland is to provide expeditious and efficient snow removal during winter snowstorms. City road crews continue to strive towards a high level of service for its residents during these road conditions. During heavy snow storms it can take as much as 48 hours to clear all priority routes and through streets once the storm has subsided. Residents may view a copy of Highland City's snowplow priority zones at www.highlandcity.org.

Please take into consideration that the Utah Department of Transportation (UDOT) plows SR-92 and SR-74, and like the City, UDOT will work as efficient as allowed during winter snow storms.

FAQ's

When do I have to clear the sidewalk of the snow?

It is recommended that Highland City property owners clear adjacent sidewalks of snow within 24 hours after the end of the storm.

Will the City clean out the area in front of my mailbox after the plow pushes snow in front of it?

No, residents are responsible for removing the snow next to and in front of their mailbox to permit mail delivery.

Where can I put the snow shoveled from my sidewalk and driveway?

Residents are encouraged to push or throw snow onto their own property. It is illegal to throw or push any snow into any street. Putting snow into the streets can make the road more dangerous for automobiles and snowplows.

Will the City remove snow from my driveway?

No, residents are responsible for removing the snow on their driveways. The City does not contract out this work. If residents are seeking this type of service it is recommended that they contact a snowplowing service at their own expense.

Can I park my vehicle on the street during the winter season?

Between December 1st and March 31st vehicles may not park on City streets anytime snow is present or between the hours of midnight and 8:00 a.m. Parking on the street after a snow storm makes it difficult for plows to clear the streets. It also makes for hazardous driving for other vehicles trying to maneuver through the deep snow. If a car is plowed in following a storm, the snow may freeze making it nearly impossible to move the car. If the driver of the snowplow feels it is unsafe to plow a street due to parked vehicles, the street will not get plowed.

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Do you use your private bank's online bill pay?

For those residents that use online bill pay through their private banking service, please remember to update the NEW city office address in your bill payee information. Many bills are being sent to the old address. New Address: 5400 W. Civic Center Drive, Suite 1, Highland, Utah 84003. Thanks for your cooperation to ensure we get your bill in a timely manner!

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What will happen if I park my vehicle on the street during these dates?

The Police Department may issue a parking citation, and/or have the vehicles that are parking on the street impounded (towed), especially during or shortly after a snow storm. To report parking/traffic violations in your neighborhood, please contact the Alpine/Highland Police Department at 756-9800.

The snowplows push snow into my freshly cleared driveway. Isn't there a better way to clear the streets to show some consideration to the City residents?

Unfortunately, there isn't a better way to clear streets. The snow has to go somewhere, and to make our roads safe, that somewhere is the side of the road. Snowplow blades are designed to push snow to the side of the road. The driver has no other option as to where the snow goes. We recommend that you push the snow to the right of your driveway as you face the street.

When will the City remove the snow from the walking trails?

After the snow has been removed from the streets in Highland, our Public Works Department will work to remove any snow from the walking trails. Please note that this will take place after the end of a snow storm and after the roads are cleared for safe traveling.

How can you help?

To help expedite clearing roadways from snow and icy conditions, the City of Highland is asking for your help. You can assist our snow removal operators in several ways....

1. Always park your vehicle off the street. Vehicles left in the roadway create unnecessary obstacles for snow removal operators to work around, can slow the process of properly clearing the road and is against Highland City ordinances.
2. Keep obstructions such as portable basketball hoops, trash cans, and toys off the street and sidewalks during snow removal.
3. Exercise extreme care and caution when driving in adverse and inclement weather. Your safety and the safety of other motorists and pedestrians is the highest priority.
4. Travel at a safe distance from snow plows at all times to avoid damage to your car. Do not try to pass these vehicles and please be patient.
5. Limit and restrict travel unless absolutely necessary during severe weather.

If you would like to report any dangerous conditions please call Highland City Public Works at 772-4510.

Library Photos:

Right: Mayor Franson and other volunteers and officials at the Ribbon Cutting ceremony.

Opposite Left: Book, books, and more books... the library continues to grow!

Opposite Right: Library Statue from the 2007 Youth City Council project.



2008 Holiday Events for the Family!

HIGHLAND CHILDREN'S CHOIR **CHRISTMAS CONCERT!**

Come and hear the beautiful singing voices of Highland's Children celebrate Christmas. An unforgettable night of music.

December 17, 7:00 p.m.

Historic Provo Tabernacle

100 South University Ave, Provo

For Information or tickets call 492-0590



Come Visit Santa!

December 6, 2008 - 10:00 a.m. to noon. Santa will be at the City Offices during Christmas Crafts Day. Don't forget your wish list!

LIBRARY NEWS!



The Library opened for business October 25th! For the first six days the library was open 580 patrons registered for library cards and checked out 1287 items. Since then the number of registered patrons has more than doubled!

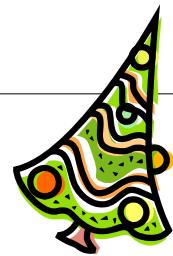
It may not look like it, but every day staff makes progress in adding items to the collection. New materials are being added every day. Over 2,000 items have been added in the last month alone and the total collection currently has 7,500 items. We appreciate everyone's patience as we continue to work through the backlog of materials.

A number of questions have been asked about donating materials to the library. Right now, we are focusing on

HOLIDAY OPEN HOUSE

Anderson & Sons Mortuary has extended a special invitation to a holiday open house:

Saturday, December 6, 2008 - 4:00 p.m. to 7:00 p.m.
49 East 100 North, American Fork



Please bring an ornament to be placed on the Christmas Memory Tree in honor of your loved one. The tree stands through the season as a tribute to those who have passed away. Even if you cannot attend the open house, feel free to drop an ornament off to honor your loved one. Ornaments will be available to be picked up after January 2nd for your family's future use. Light refreshments will be served.

LONE PEAK HIGH SCHOOL - HOLIDAY/WINTER CONCERTS

December 16 - 7:00 p.m. * Choir Concert

December 17 - 7:00 p.m. * Band Concert

December 18 - 7:00 p.m. * Orchestra Concert

getting new titles added, then evaluating and adding materials from the former library to the collection. After that, we will welcome residents to donate their gently used, good condition books and videos.

Residents can access the library catalog from home by visiting: <http://highland.polarislibrary.com/>

If you have a library account, you can also reserve materials, renew what you have checked out, and even create a "reading history."

Storytimes will be held on Tuesdays and Wednesdays at 10:30 am and 1:00 pm for children, preschool age and younger, beginning January 6, 2009.

Please remind your children to show respect to others who might be using the library and avoid loud noise in the library or in city hall. Cell phone conversations should be completed before or after using the library.

For questions about any library services or programs please call 772-4528. The library website, <http://highlandcitylibrary.org> has additional information about library services and programs.





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Fax: 801-756-6903

Email: gina@highlandcity.org

WE'RE ON THE WEB!

WWW.HIGHLANDCITY.ORG

DECEMBER MEETING SCHEDULE

CITY COUNCIL - 7:00 P.M.
TUESDAY, DECEMBER 2

PLANNING COMMISSION - 7:00 P.M.
TUESDAY - DECEMBER 9

PLAN AHEAD FOR CHRISTMAS TREE PICK-UP

Allied Waste will pick up Christmas trees January 8-13, 2009. Please remove all ornaments and lights. Have tree placed at the curb by 7:00 a.m. on January 8. (FYI, no flocked trees are allowed for pick-up) In addition to curbside pick up, two dumpsters will be located at Heritage Park, one for flocked trees and one for regular Christmas trees.



Highland's Annual Children's Christmas Celebration & Crafts Day -
Christmas crafts and projects for children as well as holiday entertainment and a visit from Santa! There will be blankets to make for a service project. Christmas Storyteller, Caden Watts, will be telling stories in the new library! Come and let your children get creative as we welcome in the Christmas Season.

Date/Time: December 6th - 10:00 a.m. - 12:00 p.m.
Location: New City Building - 5400 W. Civic Center Dr.
Cost: Low Cost (25 to 75 cents) or FREE!

NEW! Art of Organization Series

Creative Gifting! - Don't give Dad the same old tie. Wouldn't Mom really enjoy a trip to the spa? This class will feature fresh gift ideas for all members of the family for holidays or special occasions. Including Dad's Easy Chair Basket, Gourmet Cooking Bowl, Brides Bath Bouquet, Kid's Play School Kit and more. **Organization Specialist:** Christine Tippetts has over twenty-five years of experience making creativity a way of life.

Date/Time: December 10th - 7:30 p.m.
Class Limit: 20
Cost: \$10

Register online at www.highlandcity.org. For information call 763-8828.

Organize Your Life - One Step at a Time (Part One)- "Bed, Bath & Beyond": If a complete organizational make-over is more than you can handle, start with these small steps that will help you tackle the clutter or chaos in your life. If you're already living an organized life, learn new ideas to help you streamline yourself and your home. In Part One, we will learn how to bring order to bedrooms & bathrooms, tackle closets, even how to clean out your handbag. For more info call Christine at 763-8088

Date: January 8, 2009

SNEAK PEEK - February Classes!

Youth Musical Theater Production of ANNIE JR.! Watch for more information coming in January's Newsletter for auditions.

Youth Sewing Workshop – Learn to sew a project you can take home.

BASEMENT APARTMENTS NOW ALLOWED IN HIGHLAND

The City Council recently approved Ordinance 2008-19 that allows Basement Apartments in Highland City with proper approval. The new ordinance allows a homeowner to rent out their basement to a family of any size! Certain regulations apply.

Many residents have requested that Highland City allow for this opportunity. An economic benefit of the ordinance change allows residents the opportunity to increase funds coming into the household to assist with today's weak economy and/or occupy unused space in your basement. Basement apartments are not intended to harm the residential integrity of neighborhoods, but to increase the quality of life.

Find out more information online or pick up a Basement Apartment Packet when you come in to register your apartment with the City. If you have any questions you may contact the City at 756-5751 ext. 1003 or via email carly@highlandcity.org