



HIGHLAND CITY

2021 Resident Survey

The 2021 Resident Survey is now open. Instead of limiting responses to one per household, this year the City is encouraging *every adult in Highland* to take the survey. If at all possible, the City would prefer residents to take the survey online at <http://bit.ly/HC-survey21>. If you aren't able to take it online, two physical copies have been included in your bill. If you have more than two adults living in your home who need to take the physical survey, you may either make a copy of the survey or pick another one up at City Hall. Physical surveys should be returned with your utility bill or in person to City Hall. Surveys are due by Wednesday, March 31. None of the 18 questions are required. If you have no opinion about any question, please skip it. Individual responses will not be tracked. Survey results will be shared at a later time. Please take this opportunity to make your voice heard with the City! If you have any questions or concerns about the survey, please contact Erin Wells at erin@highlandcity.org or (801)772-4566.

Mayor's Message

"Whatever anybody says or does, assume positive intent. You will be amazed at how your whole approach to a person or problem becomes very different"—Indra Nooyi (Chairman and CEO, Pepsico), "The best advice I ever got," Fortune, April 2008

Each winter, staff gets questions about snow plowing. Here are some recent ones:

- 1) "It was 12 am and the intersection by the Harts gas station was ice & no plow trucks out. Why Highland City?"
- 2) "Why does the plow clear only the middle of the road?"
- 3) "The plow never clears the end of my road."

Most of us have made comments or asked questions about an issue when we weren't happy. Imagine if we had taken the approach that Indra Nooya suggests; "assume positive intent." In my case it would have saved me from damaging relationships or helped build new ones. I would also have learned a bit more.

Here are responses to the questions and comments listed above:

- 1) Alpine Hwy and Timpanogos Hwy are state roads that UDOT plows - in a severe storm we do our best to clear high priority city roads.
- 2) One pass through a residential area is sometimes all we have time to do in a storm. Note, we have over 84 miles of roads to clear. While the city owns six snow plows only four or five are operational at any point in time (four of our plows are over 20 years old).
- 3) Highland has quite a few "dead-end" roads that are waiting for future development to be connected. Plowing to the end of all of them would take considerable time. During a storm we try to maximize the amount of road that is cleared. Unfortunately, clearing dead-end roads is, most often, not possible during a storm.

As mayor I've learned that most people have good intentions and there is a lot I don't know. "Assuming positive intent" is a key to learning from others and building good relationships.

Local Businesses Give Back

Recently, when a local family was struggling to complete home repairs amidst a medical crisis, many local businesses and professionals stepped up to help make the needed repairs. City building inspector, Clint Carter coordinated this project. We want to recognize and thank those who helped. Curtis Nelson (Nelson Quality Construction), Steve Hoyal Construction, Robb Burr (Westates Construction), Tyson Auger (Perry Homes), Darren Juncker (New Element Construction), Tyler Torgerson, and Eric Budge Construction all contributed time and supplies to make this possible.

CALENDAR

March 1: Cemetery Cleanup

March 2: City Council Meeting*, 7:00PM, City Hall

March 4: Easter Egg-stravaganza sign-ups begin at <http://bit.ly/HC-Eggs>

March 10: Meet the Mayor, 7:00PM, information at www.facebook.com/mannforhighland/.

March 16: City Council Meeting*, 7:00PM, City Hall

March 23: Planning Commission*, 7:00PM, City Hall

March 27: Easter Egg-stravaganza! 9:00AM

March 30: City Council Meeting*, 7:00PM, City Hall

March 31: 2021 Resident Survey Deadline.
<http://bit.ly/HC-survey21>

*Agendas, Minutes, and Audio at <http://bit.ly/HC-agendas>

PHONE NUMBERS

City Offices: 801-756-5751

Library: 801-772-4528

Justice Court: 801-772-4525

Police Department/Animal Control: 801-756-9800

Fire Department: 801-763-5365

After-Hours Public Works Emergencies: 801-420-2553

Waste Management (pick-up & can repairs): 888-496-8824

ONLINE

Report a concern, pay your bill, reserve a pavilion, etc. on-line at: www.highlandcity.org

Sign up for email, text, and phone alerts from Highland City based on your interests at alerts.utahcounty.gov.

Check us out on Facebook and Twitter @HighlandCity

Council Brief

In each month's newsletter we give a brief overview of some stand-out items from Council meetings. For full agendas, minutes, & audio, visit <http://bit.ly/HC-agendas>.

February 2

This Council meeting was filled with commercial development applications. All applications were approved including:

- 5 commercial retail buildings in Highland Marketplace located in the empty field north of CVS and west of Blue Lemon.
- An office building in Lone Peak Village located north of Burt Brothers Tire.
- 42 residential lots and 2 commercial lots called Ten Seven Hundred (previously Apple Creek) located north and west of UCCU.

The Marketplace and Ten Seven Hundred projects will come back to Council for final approval before beginning construction.

Staff and Council discussed the first draft of the Trail Maintenance Plan. Staff developed the plan similar to the Road Maintenance Plan taking into account condition, usage, and cost. Based on these factors, each section of trail received a priority score. Council asked staff to revise the plan to include funding future trail connections. The plan will be finalized and brought back to the Council for final approval.

Staff presented their proposal for Phase 1 of Mountain Ridge Park based on available funds. This phase will include: improvements on 10400 North, a small section of parking lot, a first phase of the all abilities playground, four pickleball courts, and central restrooms. In preparation for final approval of Phase 1, staff will investigate possible grants to be able to complete more amenities in the park. It is anticipated the park will be bid this spring, but construction will likely not start until 2022.

February 16

City Council approved the final plat of a 68 lot subdivision, The Hollows, located at 10250 N 6531 W. This project runs along wetlands which will be dedicated to the City for preservation. A trail will also be constructed along the wetlands for all to enjoy.

Council approved converting a part-time parks position to full-time. This position will be responsible for all of the pruning, fertilizing, and spraying in the City which will free up existing staff to focus on care and maintenance of existing, newly constructed, and planned parks and open space areas.

Pressurized Irrigation Water

Pressurized irrigation water will be ready for use by April 15. As the process to bring the system online takes 7-10 days, Public Works will begin recharging the system around April 1. Please make sure your stop and waste valves are shut off while the system is being loaded. If valves are not shut off, flooding may occur. Once the system is fully operational by April 15, individual sprinkling systems can then be loaded by residents.

Next month we will highlight watering schedules and conservation information. As you look at landscaping in your yard, we encourage you to choose drought tolerant plants and consider the use of attractive xeriscape alternatives. Water conservation is critical, especially because past studies have shown that Highland residents use almost double the amount of water necessary for outdoor watering.

2021 Highland City Elections

Consider Serving your Community by running for office! Highland City will have two City Council seats and the Mayor seat open this election. Each seat is a 4-year term that will begin January 1, 2022.

The candidate filing period is June 1 – 4 and June 7. Those wishing to run for office must file a Declaration of Candidacy in person with the City Recorder at 5400 West Civic Center Drive, Highland, UT between the hours of 8:00 am and 5:00 pm Monday through Friday. Candidates must also pay a \$35 filing fee.

Candidates must be a registered voter, and have been a resident of Highland for at least 12 consecutive months immediately before the election.

Watch for additional information in upcoming newsletters.

Retirements

Two of our long-time Highland City employees are retiring this month. Laurie Adams is the Payroll and Benefits Coordinator and has been with the City since 1997. Jone Varney is the Building Department Secretary and has been with the City since 2006, and was with the Highland Water Company for 6 years before that.

We invite you to send them a message of congratulations and thanks via email at Laurie@highlandcity.org, and Jone@highlandcity.org. We are so grateful for their many contributions to the community through the years and wish them well in their new adventures!





The Highland City Arts Council is looking forward to a new year! We are also looking to add some new faces to our board. If you are interested in serving on the Arts Council, call Shauna at 801-891-7183. We are all anxious to get

back to our normal class schedules, but we are not there yet. We look forward to seeing you at the Easter Egg-stravaganza where we will be sharing unique coloring pages designed for us by local artist, Jay Roundy; crayons; and a treat for each child.

Rotating Art Displays Have you seen the artwork hanging in City Hall? The Art Council rotates these pieces seasonally. They are the work of local artists and often feature local and historical Highland scenes. If you would like to have your work displayed, please contact Shauna at 801-891-7183.

Friends of the Library

What does it mean to be one of the Friends of the Library? It means you support and serve our library through different projects, events, or programs. Here are some of the things the Friends did last year:

- Held book sales in person and online to raise money to enhance library programs such as Children's Library toys, prize machine, prizes for the winter reading program, and poetry contest.
- Donated surplus books to organizations such as senior, literacy, refugee and ESL centers, the State prison, and a volunteer-run community library in Stansbury Park.
- Helped at city events such as the Reverse Parade and Trick-or-Treat Street.
- Wrote "impact stories" featuring residents who value our library and shared their experiences. Also featured the Library Family of the Year.
- Refurbished a book depository that is now used to collect used books to continue the cycle of giving.

If you would like to join us in this support, please visit the Friends of the Highland City Library page on the Highland City Library website to find out how. After all, a thriving community library can't have too many friends!

Beautification Committee

The Beautification Committee is looking for people willing to share their back yards for this year's Back Yard Garden Tours in conjunction with the Highland Fling, August 2-7. The tours are a chance to meet fellow gardeners, share ideas, and trade tips. If you would like to share your fun, creative, and innovative yard, please contact Cary Wise at wisecaryj@gmail.com.

Youth Council Corner

Highland Youth City Council spent time creating Valentines for residents at the Coradale Assisted Living Center at our most recent meeting. We encourage you to reach out to a neighbor, friend, or relative who has been isolated during the pandemic. Write a letter, make a phone call, drop off a treat. Let someone know you are thinking about them!



Easter Egg-stravaganza

Sign ups open March 4 to get a free at-home egg hunt kit. Pick up your kit on the morning of March 27 in the west parking lot of City Hall. Each family will receive eggs, candy and other prizes, plus craft kits from the Arts Council. It will be a drive-thru style pick up, so please stay in your vehicle. The Easter Bunny will also be there to wave to the kids. Sign up for your time at <http://bit.ly/HC-Eggs>.

Highland Historical Society

Did you know the Historical Society has a small museum in the Community Center with a collection of historical household items and small tools? In addition, the Society has many family and area histories online at <http://bit.ly/HC-history>. For more information, call Charlie Greenland at 801-913-5200.

Highland City Cemetery Cleanup

Highland City seeks to offer families and friends that visit their loved ones resting in the cemetery a clean, beautiful, and peaceful environment. Please help us with this goal by keeping your site clean. The next cemetery decoration removal will be on Monday, March 1. All perishable items will be discarded and items of a more permanent nature will be put in a storage facility on site for one week during which owners may claim items by making an appointment by calling 801-772-4515.

Business of the Year

Elevated Family Dentistry was honored as the 2020 Highland Business of the Year at a recent meeting of the Lone Peak Business Alliance. Dr. Larson and his team contribute to our community in so many ways! They helped make it possible for us to hold events safely during the pandemic, such as the Senior Citizen Appreciation Dinner and Trick or Treat Street. They also give back to the community with efforts like their free dentistry day coming up on May 15, in which staff and doctors will be donating their time and supplies to provide dental care for people in need. They are also offering a \$1,000 scholarship toward dental assisting school to a local high school senior. To learn more about this great local business, see ElevatedFamilyDentistry.com.

HIGHLAND LIBRARY HIGHLIGHTS

MARCH 2021



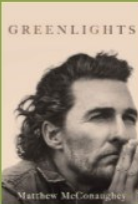
WHAT'S NEW



Midnight Library
by Matt Haig
Every book provides a chance to try another life.

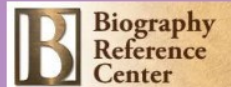


Vanishing Half
by Brit Bennett
Twin sisters live in very different worlds, one black and one white.



Greenlights
by Matthew McConaughey
McConaughey's thoughts on success and satisfaction.

RESOURCE OF THE MONTH



Biography Reference Center on our website provides thousands of reliable full-text biographies, including the complete full text of Biography Today and Biography, plus narrative biographies not available in other databases. Perfect resource to help with school assignments. Available with your Highland City Library card.

WELCOME

Hours

Monday-Thursday 10AM-8PM

Friday 10AM-4PM

Saturday 12PM-4PM

Closed Sunday

Visit our website at www.highlandcitylibrary.org

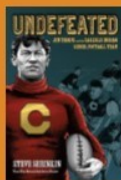
Happy St. Patrick's Day March 17th!



FEATURED BOOKS

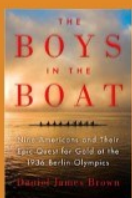
Sports Books

Undefeated by Steve Sheinkin
The inspiring story of Jim Thorpe who played football for the Carlisle Indian School and went on to win Olympic gold.



Playing the Enemy
by John Carlin. How the 1995 South Africa rugby team united a nation.

The Boys in the Boat
by Daniel James Brown
A rowing team from the U of Washington prepare to face Germany's team in the 1936 Olympics.



HIGHLAND CITY LIBRARY PROGRAMS

March Madness

Join our Adult Fiction Book tournament on social media. Place your vote each week. See who the Sweet 16, Elite 8, Final 4 and the Highland City Library Book Champion is! Facebook@HighlandCityLibrary & Instagram @highlandcity_library

Dr Seuss's Birthday

We will celebrate Dr. Seuss in our library programs the week of March 1-6.

Larry the Leprechaun

March 1-17 come find Larry!

Irish American Heritage Month

Booklists available.

Registration required for EACH individual that attends. Highland Library cardholders only.*

***Baby Bookworms for ages 0-2**
Fridays @ 10:15 AM

***Story Time for ages 3-5**
Tues and Thurs @ 11AM. Our Highland City Library YouTube channel will have an additional story time with puppets and music.

***Jr. Explorers' Club (hybrid)**
Thurs @ 4PM & 5PM (zoom) ages 6-8

***Parent/Child Book Club**
City of Ember by Jeanne DuPrau.
March 17 @ 6:30 PM for ages 9-12.
Lively book discussion and craft.

In Be Tween & Teen Scene (NEW)
Take home crafts while supplies last.
No registration required.

www.highlandcitylibrary.org



2021 Highland City Resident Survey

Surveys are due March 31, 2021. Please only submit one per adult. If you don't have an opinion or are unsure about any question, please skip it. There is space at the end of the survey to provide feedback regarding any City topic.

1. What is your street address?

This information WILL NOT be used to track your responses. It is used to ensure responses are limited to Highland residents.

2. What would you say is the quality of life in Highland City? Mark one oval.

Poor ☐ ☐ ☐ ☐ Excellent

3. Please rate the following City services.

Mark one oval per row.

	Poor	Fair	Good	Excellent
Building, Field, or Pavilion Rental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building Permitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Licensing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cemetery Arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Development/Engineering Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EMS/Paramedic Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage/Recycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Arts Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Fling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other City Events & Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Natural Vegetation Open Space Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Crime Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Records Request Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance/Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Please rate the following City personnel groups on their professionalism. Mark one oval per row.

	Poor	Fair	Good	Excellent
Elected Officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. How likely would you be to support the City raising property taxes for the following categories? Mark one oval per row.

	Very Unlikely	Unlikely	Likely	Very Likely
Construction and Operation of Recreation/Fitness Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Construction of Mountain Ridge Park, Completion of Beacon Hills Park, and Ongoing Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Operations & Equipment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New Trail Construction and Ongoing Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Re-landscaping of Natural Vegetated Open Space Areas and Trail Corridors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How likely would you be to support the City creating a Recreation, Arts, and Parks (RAP) tax? RAP taxes are 0.01% sales tax (one cent for every \$10 spent) whose funds would be dedicated to park and trail construction and maintenance. To enact the tax, it must be approved by voters in an election. Mark one oval.

Very Unlikely ☐ ☐ ☐ ☐ Very Likely

7. Open Space subdivisions in Highland have smaller lots in exchange for public parks, open space, and trails in their subdivision. The residents of these subdivisions pay \$20 per month (Open Space Fee) to fund approximately two-thirds the cost of the maintenance of these areas. General City funds pay the remaining one-third of the cost. How likely would you be to support the City removing or lessening the Open Space Fee and replacing the revenue with a city-wide property tax increase? Mark one oval.

Very Unlikely ☐ ☐ ☐ ☐ Very Likely

Survey continues on opposite side

8. On December 3, 2019, the Highland City Council approved the removal and sale of 5.77 acres of public open space property and 5,592 lineal feet of paved public trails located in and around the Wimbledon Subdivision (10030 North to 10250 N and 6690 West to 6580 West) to the neighboring residents. A group of residents referred the Council decision which means the sale will take place only if it is approved by the voters in the upcoming election. What would be your preferred outcome of this situation? Mark one oval.

- ☐ Allow the item to be voted on in the November election.
- ☐ Have the current Council rescind the previous Council's decision to sell the land, thereby eliminating the need for a vote.
- ☐ Unsure/ need more information

9. What, if any, services that the Library could provide for adults are of the most interest to you?

Choose up to 3.

- ☐ Classes about using apps/technology
- ☐ Classes on gardening
- ☐ Classes on mental or physical health issues
- ☐ Designated time for seniors to get help with technology
- ☐ Free checkout of book club sets
- ☐ Monthly book club
- ☐ Monthly senior afternoon game /social program (post COVID)
- ☐ Other _____

10. For those with children between the ages of 8-17, what, if any, services would you like to see at the Library for your children? Choose up to 3.

- ☐ Afterschool study help
- ☐ Annual teen and children's writing competition
- ☐ Children's computer programming classes
- ☐ Children's writing group
- ☐ Monthly activity for homeschool families
- ☐ Monthly teen book club
- ☐ Teen volunteer group
- ☐ Teen writing group
- ☐ Other _____

11. How many years have you lived in Highland? Mark one oval. ☐ 0-5 ☐ 6-10 ☐ 11-20 ☐ 21+

12. How many years do you anticipate continuing to live in Highland? Mark one oval.

- ☐ 0-5 ☐ 6-10 ☐ 11-20 ☐ 21+/ Remainder of my life

13. What is your gender? Mark one oval. ☐ Female ☐ Male

14. What area of Highland do you live in? Mark one oval.

- ☐ North of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- ☐ North of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ South of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ South of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)

15. Do you live in an Open Space subdivision and pay a \$20 monthly Open Space Fee on your utility bill?

Mark one oval. ☐ Yes ☐ No

16. Do you have any children living at home under the age of 19? Mark one oval. ☐ Yes ☐ No

17. What is your age? Mark one oval. ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65 +

18. If there is any topic regarding Highland City that you would like to comment on, please do so here. If you do not have enough space, please attach additional paper.
