



HIGHLAND INSIDER

VOLUME 22, ISSUE 2

FEBRUARY 2016

Highland City Citizen Survey

As you have noticed, we have included a citizen survey as a part of this newsletter. We would greatly appreciate you taking the time to fill it out for us. Gathering resident opinions is invaluable to us as we make decisions for the City.

There are only 16 questions. The survey should take you no longer than 5-10 minutes to complete. Your responses WILL NOT be individually tracked and all data collected will be analyzed as a whole. To get it back to us, simply include it with your utility payment or drop it by City Hall. You can also take the same survey through a link on our website – www.highlandcity.org.

If you have any questions or concerns about the survey, please contact Erin Wells at 801-772-4566.

Utility Rate Study

Over the past year, Highland City has made an effort to better understand the true cost of utility services and make sure that we are taking into consideration everything that goes into operating our culinary water, pressurized irrigation, sewer, and storm drain systems. As a part of this process, we have created master plans and maintenance plans and updated our impact fees.

Our next step is to conduct a Utility Rate Study to see if our utility fees are in line with the cost of providing the service. The City Council recently contracted with Zions Bank Financial Services to conduct this study and they are underway in this process.

One of the things City Council asked staff to look at as a part of this study is whether additional fees should be charged to Highland homes in the northwest zone of our city (essentially north of 11800 North) to compensate for the added costs related to pumping water to those homes.

We will keep you updated through the newsletter and social media as this process goes along. Also be sure to plan on coming to our Budget Open House as well as any additional public meetings that will be scheduled. If you have any questions, please don't hesitate to reach out to us.

Winter Snow Removal & Plowing

During the winter months it is important for Highland residents and the City to work together during snow removal weather. During heavy snow storms it can take as much as 48 hours to clear all priority routes and through streets once the storm has subsided. Parking on the street and objects in the road (trailers, basketball standards, etc.) makes it difficult for plows to clear the streets. It is unlawful to park any motor vehicles upon city streets from December 1st to March 31st between the hours of 12:00 a.m. to 8:00 a.m. and any time snow is present so as to provide access to snow plows for snow removal. The Police Department may issue a parking citation.

Many people use four wheelers to plow their drive ways and sidewalks; the Police Department reminds you that four wheelers are not allowed on the street unless they are street legal.

Residents may view a copy of Highland City's snowplow frequently asked questions on the Public Works page at www.highlandcity.org. If you have any concerns you may call Public Works at 801-772-4515. To report parking violations, please call the Police Department at 801-756-9800.

Works at 801-772-4523 for assistance. This simple tip can help all of us and save you money.

City's Revamped Social Media

The City is making a renewed effort to communicate with residents and one of those ways is through social media. Check us out on Facebook and Twitter @HighlandCity



CITY CALENDAR

February 2: City Council*, 7:00 p.m.

February 15: City Offices and Library closed in observance of President's Day

February 16: City Council*, 7:00 p.m.

March 3: Cemetery Decoration Clean-Up

March 26: City Easter Egg Hunt, 9:30 a.m., Heritage Park

Winter street parking regulations into effect December 1st - March 31st, no parking between 12:00 a.m. - 8:00 a.m. and anytime snow is present.

*Access to Statewide Public Notifications, including City Council, Planning Commission and Committee Agendas, Meeting Minutes and various other notifications can be found at www.utah.gov/pmn

PHONE NUMBERS

City Offices, 801-756-5751, 7:30 a.m. to 6:00 p.m. Monday - Thursday
Library, 801-772-4528
Justice Court 801-772-4525

Police Department/Animal Control, 801-756-9800
Fire Department, 801-763-5365

After-Hours Public Works Emergencies (water, sewer, streets), 801-420-2553
Republic Services (garbage and recycle pick-up, can repairs), 801-785-5935

Report a concern, pay your bill, etc. on-line at: www.highlandcity.org

Community Newsletter items may be emailed to: emily@highlandcity.org



Library Events and Classes

FamilyTime: Every Wednesday 4:00 - 5:00 p.m. An after school program for parents and kids of all ages. Themes and activities will vary from week to week. Interested patrons may come any time during the hour.

English/Writing Tutoring: Every Thursday, 3:30 - 4:30 p.m. Tutoring help for English and writing for all ages. Help with book comprehension, essay writing, etc. Come any time during the hour.

Computer Basics for all Ages: The third Thursday of every month, 2:30 - 3:30 p.m. We will provide help with e-mail, social media, Kindles, Microsoft Office, and other forms of online help. All ages welcome, including Senior Citizens.

Genealogy Class with Matt Pinkston: Date and time TBA. Please check our website for more information.

Children's Robotics: Wednesday, February 10, 4:00-5:00 p.m. (during Family Time). Professional Brad Midgley will teach basics on robotic programming for children/all ages. Includes slide shows and interactive learning.

Adult Book Club: We have started our Adult Book Club at the library. The featured book for the month of February is Hitchhiker's Guide to the Galaxy by Douglas Adams. The books check out until 2/26 and there are no holds. Optional Book Club hour: February 26, 5:00-6:00 p.m.

Please contact taylor.highlandcitylibrary@gmail.com if you have any questions about library programs.

Recreation Programs

Highland City participates with [Cedar Hills City Recreation](#). All youth sports and recreation programs are available with no additional non-resident fees. For more information, please contact Cedar Hills Recreation at 801-785-9668, ext. 302, or email cedarhills.org/recreation/youth-sports. You may pick up the Annual Athletics Event Guide at the Highland City office.

Karate: Karate classes for children ages 6-12. The next session of classes begins February 8

Sports Officials Needed: Officials are always needed. Salary is \$9-\$10.00 per game. Visit Cedarhills.org for more information.

Beautification Committee

What do you think a beautification committee should be like? What impact do we make in our community? Do you know the challenges that Highland is facing in regard to maintaining our green spaces? What things do people want to learn and how can we support each other in making our town beautiful? Come join us! February 11 at 7:00 p.m. at City Hall. Meet Highland's Parks Superintendent, ask questions, see what we have accomplished, and help us decide what should be accomplished in 2016.

Volunteers are needed for the following: Adopt-a-Patch, Yard of the month, Back Yard Garden Tour, and much more. It is a great way to get involved, learn from each other and get to know some amazing neighbors. For more information, please contact Laura Dawson at 801-310-1008.



Highland City Arts Council

The Curious Savage: The Curious Savage is a popular comedy that deals with a step-family in the 50's. Show dates are February 22nd, 24th-27th, 29th, at 8:00 p.m. at the Community Center. Tickets are \$8 for Students/Children/Seniors and \$10 for Adults and are available from ShowTix.com or at the door (cash or checks only please).

Highland Teen Chime Choir: Ages 12 and up (limit 20). Tuition, \$75. Practices are held on Mondays, 3:00 - 4:30 p.m.. Contact Page Erickson at 801-830-0927 for information.

Oil Painting by Regan Reichert: Focusing on Portraits and techniques. Class will be held on February 15 & 19, 1:30 - 3:30 p.m. Contact Shauna at 801-756-9614 for more information.

Basic Drawing Class for Adults by Regan Reichert: Learn to draw by using shapes and values. Class will be held on February 8 & 22, 1:30 - 3:00 p.m. Registration \$15/class.

Painting Day: We will paint together and visit. Bring any project you want to work on. Feb 3 & 24 at 10:00 a.m. - 2:00 p.m. Contact Dawn Miller at 281-795-1021, for more information.

Drawing Class for Kids: Join us on February 8, 15, 22, or 29 3:30 - 4:30 p.m. The cost is \$10 per class.

Utah Valley Chamber Players: An exciting new opportunity for ambitious young string players age 10 - 18. Rehearsals are held Saturday mornings followed by a concert on March 19. Questions? Email Ellen Burns at bddgeorge@hotmail.com

Art Club for Kids: Meets the first Monday of each month at the Community Center, 3:00 - 4:30 p.m. The kids will complete 3 projects each month and learn many forms of art and techniques. Instructions in various mediums including cartooning, water color, acrylic, colored pencil, pen and ink, zen art, scratch art, etc. \$10/session. Ages 8 & up.

Friends of Art: Meetings are held twice a month on the second and third Wednesdays of the month. Guest Artist (2nd Wednesday), 10:45-1:00 p.m., Workshop (3rd Wednesday), 11-2:00 p.m. (potluck lunch). Membership Policy: \$25 a year, September through May OR \$5 a month OR \$3 a meeting (visitors: first visit is free, then pay a membership fee).

Fine Arts Scholarship: Students attending college or may be attending collage in 2016/17 may apply for a \$500 Fine Arts Scholarship. The deadline is April 1, 2016 to apply.

To register for Arts Council classes or for more information, please visit www.highlandcityarts.org or call at Shauna 801-756-9614. Classes are held at the Community Center, 5378 West 10400 North, unless otherwise noted.

Timpanogos Symphony Orchestra Concert

This concert marks our fifth anniversary as an orchestra. We celebrate it by presenting some famous "Fifths" on February 26 & 27, 7:30 p.m. For more information, please visit, thetso.org

Daughters of Utah Pioneers

Volunteers are needed. Please contact Norrine Garrett, 801-756-7301 or Bonna Hanson, 801-756-2654, for more information.

A Glimpse into Highlands Past

The Highland Historical Society features articles each month to highlight individuals in Highland who have made an impact to the community. This month's article, is about John & Sarah Ann Thirkell Poole.

John & Sarah Ann Thirkell Poole were early homesteaders and the first to build a home in Highland. They were both born in England and immigrated to America as converts to the LDS Church. The Poole family was among the first to move to Nauvoo in 1840. Thirkells came to New Orleans then to Council Bluffs. Both families settled in Grantsville, Utah, where they were neighbors and the two married in 1854. For the next twenty years they lived in Weber County then in Salt Lake City. They moved to Highland in 1874 with nine children. Their home was built in 1875 close to the center of his 160 acre homestead at the Northeast corner of 10400 N and 6000 W, near the Lehi ditch. The home was built of adobe with lumber on the inside of the walls and was said to be approximately 11 feet by 14 feet while other accounts say it had two bedrooms. Four more children were born to the Poole's after their move to Highland so it would have been pretty crowded in any case.

For more information on the Poole's or more information about Highland's History and to view full articles, please visit the Historical Society page found under the Events Department at www.highlandcity.org.

2016 Highland Youth City Council



Highland City is please to introduce our 2016 HYCC: Aerin Burns, Audrey Cannon, Blake Cannon, Brittany Jones, Brooke Woolley, Brookelynn Harris, Cole Van Ausdal, David Westwood, Emerson Dayton, Jessica Spencer, Laura Mabey, Lyndsey Draper, Miranda Mugleston, Mykel Godwin, Rebekah Cutler, Tanner West, and Tate Modersitzki. The advisors are Chris Dayton and Sarah Cutler. The HYCC provides youth with a great opportunity for leadership, community involvement, and service!

Business of the Month - Roxberry Juice Co.

Roxberry is a unique smoothie store where the motto is "We make Nutritious Delicious". Roxberry offers not only the traditional smoothies, but muffins, healthy bowls, rolls, and the real game changer --Green Smoothies and fresh pressed juices! Mark and Holly Jackman opened their first Roxberry Juice store in Highland in the fall of 2008 and love the people here. They have become friends with many of the customers and know them by name as well as their favorite smoothies. They are very enthusiastic about offering a healthy and tasty alternative to their customers.

Mark and Holly are involved with many fund raising community events. Chances are when you see them out selling smoothies in schools or events and classes, they are donating proceeds back to help out. Roxberry delivers smoothies to local businesses and recently added a Roxberry App that you can order and pay on the go, and simply pick up the smoothie and GO!

Roxberry currently has 8 stores in Utah and growing. They are known for having the best and tastiest smoothies because they use fresh ingredients for their green smoothies and never scrimp on quality. There is something for everyone at Roxberry, we have seen the power of fruits and vegetables and want everyone on the go to have a healthy treat. Visit us online at www.roxberryjuice.com

Highland City would like to spotlight a different Highland business each month. This is to promote our Shop local, Eat local, Spend local campaign. If you would like to have your Highland business featured, please call us at 801-772-4523 or email us at emily@highlandcity.org

Roxberry™
JUICE CO.

BOGO

Buy One Get One Free!



**Expires 2/29. Duplicate copies not accepted.
One coupon per Highland household.**

Address: _____

2016 Highland City Garbage & Recycle Calendar

Collection days are on Friday's unless otherwise noted. Garbage service is a weekly service. Recycle service is a bi-weekly service (see calendar). Service will be delayed one day after New Year's Day, Memorial Day, Independence Day, Labor Day, and Thanksgiving.

Guidelines to Ensure Consistent Service:

- Recycle containers that have trash in them will **NOT** be dumped as recycling and called into the city.
- The following items CAN be recycled:** Newspaper, magazines, glossy ads (paperclips & staples ok), telephone books, plastic containers #1-7 (soda bottles, water bottles, milk jugs, laundry detergent bottles, juice bottles, grocery bags, any natural colored or clear plastic containers), tin cans (labels can be left on), aluminum cans, corrugated cardboard, cereal boxes, tissue boxes, metal hangers, paper towel/toilet paper rolls, junk mail, office paper, wrapping paper, gift boxes, tissue paper, shoe boxes, holiday cards/envelopes, paper gift bags.
- The following items CAN NOT be recycled:** Glass, Styrofoam (packing peanuts, etc.), food and liquids, green waste (tree limbs, grass, etc.), dirt, rocks, large appliances, plastics not labeled #1-7 (see list above), ribbon and bows, sticky gift labels, laminated or coated gift bags, small appliances, aerosol cans, paint cans, light bulbs.
- All containers **MUST** be placed outside by **7:00 a.m.**
- Containers should be placed in the street with the wheels against the curb or within **2 feet** of blacktop with the front of the container facing the street.
- The container must be placed **4 feet** apart from other containers and **8 feet** from mailboxes, poles, fences, trees, or parked vehicles for easy access.

January							February							March						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
					H	2		1	2	3	4	5	6			1	2	3	4	5
3	4	5	6	7	8	9	7	8	9	10	11	12	13	6	7	8	9	10	11	12
10	11	12	13	14	15	16	14	15	16	17	18	19	20	13	14	15	16	17	18	19
17	18	19	20	21	22	23	21	22	23	24	25	26	27	20	21	22	23	24	25	26
24	25	26	27	28	29	30	28	29						27	28	29	30	31		
31																				
April							May							June						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
					1	2	1	2	3	4	5	6	7			1	2	3	4	5
3	4	5	6	7	8	9	8	9	10	11	12	13	14	5	6	7	8	9	10	11
10	11	12	13	14	15	16	15	16	17	18	19	20	21	12	13	14	15	16	17	18
17	18	19	20	21	22	23	22	23	24	25	26	27	28	19	20	21	22	23	24	25
24	25	26	27	28	29	30	29	H	31					26	27	28	29	30		
July							August							September						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
					1	2		1	2	3	4	5	6					1	2	3
3	H	5	6	7	8	9	7	8	9	10	11	12	13	4	H	6	7	8	9	10
10	11	12	13	14	15	16	14	15	16	17	18	19	20	11	12	13	14	15	16	17
17	18	19	20	21	22	23	21	22	23	24	25	26	27	18	19	20	21	22	23	24
24	25	26	27	28	29	30	28	29	30	31				25	26	27	28	29	30	
31																				
October							November							December						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
						1			1	2	3	4	5					1	2	3
2	3	4	5	6	7	8	6	7	8	9	10	11	12	4	5	6	7	8	9	10
9	10	11	12	13	14	15	13	14	15	16	17	18	19	11	12	13	14	15	16	17
16	17	18	19	20	21	22	20	21	22	23	H	25	26	18	19	20	21	22	23	24
23	24	25	26	27	28	29	27	28	29	30				H	26	27	28	29	30	31
30	31																			

H – Holiday

Recycle day is highlighted

If you have questions concerning your garbage or recycling service, or if your cans need to be repaired, please contact Republic Services at (801) 785-5935. To remove or request additional garbage or recycle cans, please contact Highland City at (801) 756-5751 or complete a request form online at www.highlandcity.org (Utilities page).

2016 Cemetery Decoration Clean-up Schedule

It is the goal of Highland City and the City Staff to offer families and friends that visit their loved ones a clean, beautiful, and peaceful environment. Please help us maintain this goal by keeping your site clean.

On the following days, the Highland Cemetery will be cleared of all flowers, trinkets, ornaments, lamps, shepherd-crooks, etc.: 1st Monday in March (3/7); 2nd Monday in June (6/13); 1st Monday in October (10/3); and 1st Monday in December (12/5).

- On the above days, all flowers (real or artificial) will be thrown away and other items such as trinkets or ornaments will be taken to the Public Works Shop (4066 W 11000 N) and held for one (1) week so these items may be claimed by the owner; if items are not claimed within the week, the items will be thrown away.
- All perishable items and dead flowers will be removed every week during the mowing times.
- Mowing schedule: The cemetery will be mowed every Thursday (March – November). At this time, if any items are interfering with the mowers or items deemed to be a hazard to the cemetery employees they will be removed following the same policy as in item 1.
- Watering Schedule: The Highland Cemetery is watered every evening from 9:00 p.m. to 10:00 a.m. During this time the sprinklers will run through watering cycle stations throughout the entire cemetery.
- All floral arrangements shall be allowed for five (5) days, after which they may be removed by the city. Glass containers shall not be allowed. Any objects such as wires, sticks, pegs, or irons driven in to the ground shall not be allowed (City Ordinance 13.48.110, B)
- Any items left on the graves must be on or within the borders of the marker, provided they do not interfere with the maintenance of the cemetery (City Ordinance 13.48.110, C).

Highland City Citizen Survey

1. What are the top three reasons you live in Highland? Check up to three.

- ☐ Community Affluence
- ☐ Family Focused City
- ☐ High Quality Schools
- ☐ Large Lot Size
- ☐ Limited Number of Businesses
- ☐ Low Congestion
- ☐ Outdoor Recreation Opportunities
- ☐ Other: _____

2. What kind of community do you want Highland City to be and how is that different than what it is now?

3. What are the TOP 3 priorities Highland City should focus on during the next five years? Check up to three.

- ☐ City Library
- ☐ Communicating with Residents
- ☐ Creating a Recreation Center
- ☐ Creating Recreation Programs
- ☐ Debt Reduction
- ☐ Developing New Parks and Trails
- ☐ Economic Development
- ☐ Improving and Repairing Roads
- ☐ Increasing City Events & Programs
- ☐ Public Safety
- ☐ Zoning Changes to allow smaller lots, apartments, senior communities, condominiums/town homes, etc.
- ☐ Other: _____

4. What would you say is the quality of life in Highland City? Mark only one oval.

Poor ☐ ☐ ☐ ☐ Excellent

5. Please rate the following city services.

Mark only one oval per row. If you aren't sure, please skip.

	Poor	Fair	Good	Excellent
Communication with Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Fling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other Civic Events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Cemetery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage/ Recycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Crime Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Medical Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Please rate the following city staff groups on their professionalism.

Mark only one oval per row. If you aren't sure, please skip.

	Poor	Fair	Good	Excellent
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please explain your answer above.

8. How would you prefer to get information from Highland City?

Check all that apply.

- ☐ City Council Meetings
- ☐ City Newsletter
- ☐ Email
- ☐ Signs around town
- ☐ Social Media
- ☐ Text
- ☐ Website
- ☐ Other: _____

9. What can Highland City do to encourage more civic involvement?

10. How long have you lived in Highland?

Mark only one oval.

- ☐ 0-5 years
- ☐ 5-10 years
- ☐ 10-20 years
- ☐ 20+ years

11. How long do you anticipate that you will continue to live in Highland?

Mark only one oval.

- ☐ 0-5 years
- ☐ 5-10 years
- ☐ 10-20 years
- ☐ 20+ years

12. What is your gender? *Mark only one oval.*

- ☐ Female
- ☐ Male

13. What area of Highland do you live in?

Mark only one oval.

- ☐ north of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- ☐ north of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ south of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- ☐ south of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)

14. Do you have any children living at home under the age of 18? *Mark only one oval.*

- ☐ Yes
- ☐ No

15. What is your age? *Mark only one oval.*

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 or Older

16. If there is any topic regarding Highland City that you would like to comment on, please do so here.
